

Overview and Scrutiny Committee – 28th March 2011
Q 'N' A: Item 7 – Cabinet Member Questions – Councillor Nilgun Canver

No	Page/ Point	Question/Observation	Answer (Where applicable)
<u>Questions from Cllr Newton</u>			
1	Leader's briefing 5 th July 2010 p.4 Neighbourhoods: bullet 11, Better Bus Services	How is Haringey engaging with TfL to provide an accessible bus stop in Muswell Hill for the 144 and W7 routes?	<p>Anne Lippitt</p> <p>From the first day that the residents raised this issue with us we have been working closely with TfL to find a workable solution to this matter. I am pleased that TfL finally moved away from their original position but we ought to ensure that the solution is a safe one too. I am keen that this problem is solved as quickly as possible and we ensure that those with limited mobility can safely access the W7 bus to travel to the Health Centre in Park Road.</p> <p>There are a number of safety concerns with a potential bus stop in the proposed location and we are working with TfL, the Police, and bus operators to see if these can be resolved.</p> <p>A further meeting with TfL is planned at the end of March on the safety aspects.</p>
2	1.0 Single Frontline - on street presence	How is it proposed to give an instantly recognisable on street presence to Frontline including Neighbourhood Action Teams/Street Management/Direct services? What cost estimates for any	<p>Anne Lippitt</p> <p>The New Single Frontline will increase its 'on-street' presence by introducing a single uniform across the service. The uniform will be branded for each service and is intended to be instantly recognisable to residents and traders. Also 'on-street' coverage will improve by more officers working a shift pattern which will</p>



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		uniform/branding?	<p>extend into evenings (except Sunday) and weekends.</p> <p>Currently, each service has its own uniform with an appropriate budget to replace items of uniform when required. These budgets will be utilised to provide new uniforms and any additional costs will be contained within existing budgets. The approximate costs for the new uniform will be £40K with a replacement budget of £10K per annum.</p>
3	1.0 Single Frontline - named officers	Is it proposed that each Area Committee Area served by Neighbourhood Action/Street Management teams will have individual named officers for each of the services? Will this apply to all Areas across the borough?	<p>Anne Lippitt</p> <p>There will be named neighbourhood action officers who will be assigned to Area Committee areas to deal with services which will include street enforcement, highways inspection and contract management. The contract management function will have a major focus on monitoring the waste services delivered by Veolia. The new 'Village Approach', which mirrors Area Committee areas (except Muswell Hill which has been divided into two), will see the appointment of 'Village' managers whom will be responsible for street cleansing, fly tip removal, graffiti removal, refuse and recycling collection within their area. Contact details of each 'Village' manager will be provided at the commencement of the contract.</p> <p>This approach will apply across the borough.</p>
4	1.0 Single Frontline - identifying local needs and priorities	Is it proposed that the engagement and enablement team will be working through the Area Committees to identify local needs/priorities? Or will they be acting independently of the Area Committees?	<p>Anne Lippitt</p> <p>The new engagement and enablement team will be working through Area Committees in the development of Area Action Plans. The team will undertake a detailed process to identify the local needs/priorities for which an Area Action Plan will be developed and presented to the relevant Area Committee to approve.</p>
5	2.5 New Waste	How are residents being consulted about the plan to switch to fortnightly refuse	<p>Anne Lippitt</p>



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	Service Provider - Fortnightly refuse collections	collection from year 2 of the Veolia contract? Will fortnightly collections be piloted to test whether this proposal works for Haringey?	<p>The intention is to roll out fortnightly refuse collections to all street level properties gradually over a period of a year, starting in January 2012. The roll out will start in the west of the borough where there is the highest recycling rate and gradually move east. In order to prepare for this change an extensive publicity and education campaign will be undertaken which will commence in April 2011, eight months in advance of the first phase, and continue until the final phase is completed.</p> <p>The Council and Veolia will work closely together to ensure that resident feedback is taken into account as the rollout progresses. As each phase is completed, 'lessons learnt' and feedback will be applied to subsequent phases which will allow the roll out plans to be amended as circumstances develop.</p>
6	3.5 Increasing demand for enforcement - mobile CCTV	Please expand on the use of mobile CCTV outside of schools and whether this is solely for contravention of traffic regulations?	<p>Anne Lippitt</p> <p>The mobile CCTV vehicles are only used to enforce parking and traffic contraventions. They are an effective deterrent and are proving popular with parents and teachers who are concerned about the indiscriminate parking outside of schools. The service has issued 38 PCNs over the past year.</p>
7	5.4 Air Quality Action Plan - hot spots	Where are the hot spots for air pollution in the borough?	<p>Anne Lippitt</p> <p>In relation to the two pollutants of concern with Haringey, Nitrogen Dioxide and Particulate matter (PM 10) , the main source is vehicle emissions , although there is significant contribution from other sources such as heating boilers.</p> <p>Both of these pollutants show elevated levels along the majority of our main roads in the borough. Our 'hotspots', where levels are the highest, are on our most congested roads and junctions.</p> <p>For particulate matter these are Tottenham Gyratory system, particularly between Seven Sisters and High Cross, Archway Road , and Wood Green</p>



			<p>High Road between Wood Green and Turnpike Lane underground stations.</p> <p>For Nitrogen Dioxide , these are all parts of our main arteries ;</p> <ul style="list-style-type: none"> • to the east - Tottenham High Road and the North – South route including Tottenham Hale Gyratory; • to the west - Archway Road and Colney Hatch Lane / Muswell Hill Broadway; and • Centrally, Wood Green High Road from Bounds Green Road all the way south to the borough boundary with Hackney.
8	5.4 Air Quality Action Plan - idling engines	How is it proposed to challenge motorists to switch off engines when stopped and what enforcement tools do you have?	<p>Anne Lippitt</p> <p>Specific proposals are yet to be agreed, but we would expect to look initially at bus stands / turnarounds, taxi ranks and our single level crossing. We will be working with bus, rail and taxi operators in this respect to promote awareness.</p> <p>The legislation allows for the service of a Fixed Penalty Notice (FPN) of £20 to be served where an authorised officer has asked a driver to switch off their engines and they have refused to do so. This is likely to be a function undertaken by the uniformed patrolling officers from the future Single Frontline.</p>
9	5.4 Air Quality Action Plan - street lighting	What is the current status on replacing street lights borough-wide? Please detail How much has been done/How much still to do/Any particular areas still to do	<p>Anne Lippitt</p> <p>On Haringey’s public highways, 72% of the lighting stock is 15 years or younger which leaves 28% or 4500 columns to be renewed.</p> <p>The current investment programme of £800,000 per annum provides for the replacement of roughly 500 columns.</p> <p>There are no particular large scale areas that require new street light columns,</p>



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			rather smaller pockets of renewal required throughout the Borough.
10	6.1 Neighbourhood Management - Area Assembly Areas	Given the Veolia contract has split the borough into eight villages including two for the Muswell Hill Area Assembly - Does the Cabinet member not think that the Muswell Hill Area Assembly should be split into two Area Committees?	<p>Anne Lippitt</p> <p>Although the Muswell Hill Area Assembly covers a larger geographical area than the Area Assemblies in the east of the borough, the levels of poverty, crime, grime and other such factors are considerably less in the Muswell Hill area. During the lifetime of the Neighbourhood Management Service, the workload of the teams covering each Area Assembly have always worked out reasonably equally, hence the continuation of dividing the borough into 7 Area Assembly areas. Also, with greatly reduced staffing resources due to the significant cuts to local authority finances it would not be possible or appropriate to split Muswell Hill Area Assembly into two.</p>
		Questions from Cllr Alexander	
11	Leader's briefing 5 th July 2010 P4 Neighbourhoods	Please give more information on the TfL Bike Initiative.	<p>Anne Lippitt</p> <p>TfL has invited Haringey as one of the 13 outer London Biking Boroughs to submit proposals to develop our cycling initiatives. TfL has allocated £4m over the next three years for the implementation of projects and programmes in all 13 boroughs. Our funding submission will be closely aligned with the Biking Borough strategy produced by consultants in 2010. Initial work will be targeted at Wood Green to create a hub for cycling. We are planning additional cycle links, cycle parking, cycle security interventions, a range of promotional and marketing initiatives, cycle training for adults and school pupils, engaging with local businesses to support more cycling to work and personal travel planning. We will also be supporting wider marketing and promotion to increase the amount of regular cyclists in the Borough. We will be submitting our proposals to TfL by 28 March. This funding submission will complement our existing Biking Borough transport funding in the draft Local Implementation Plan of £450,000 over 3 years.</p>



		<u>Single Front Line</u>	
12	1.0 Single Frontline Service	Will the new Engagement & Enablement Teams be assigned to each ward and only work with that ward? How will they differ from the Neighbourhood Management Teams?	<p>Anne Lippitt</p> <p>The Engagement & Enablement Team will work across all seven Area Committee areas. The team will not be assigned specific areas and will differ to the existing Neighbourhood Management Team in terms of size with four officers focusing on identifying local needs and priorities by analysing data and engaging with the community to develop Area Action Plans which will be approved by Area Committees</p>
13		Neighbourhood Management will cease to exist this year. What plans are in place to manage their workload in the interim until the new structure is fully operational in January 2012. I note the point is briefly covered on page 7, 6.0 Neighbourhood Management Service, but I am concerned that the transfer of this service to lots of different council departments will have an adverse impact on the service to deliver to residents.	<p>Anne Lippitt</p> <p>All key areas of work currently covered by the Neighbourhood Management Service will be covered by other council departments or partner agencies. As stated in the <i>Future of the Neighbourhood Management Service</i> report that was discussed at Cabinet, the following areas of work will be transferred:</p> <ul style="list-style-type: none"> - Area Assemblies and Area Committees will be transferring to Democratic Service, with the Single Frontline Service supporting this work and helping develop area priority plans. It is anticipated that the next cycle will be in the summer. - Making the Difference will be a reduced pot (£175k in total for the borough); the Governance Review cross-party working group are developing proposals for this and the Area forums. - Community Engagement work will be transferred to the Single Frontline Service and four posts are being created there and ring fenced for Neighbourhood Management Service officers. As they will be recruited in the next few weeks, there will not be a significant gap in this work. <p>It is accepted that there will be a gap in area based working, but the Police Safer Neighbourhood Teams are assisting where appropriate.</p>
		<u>Environmental Resources Service</u>	
14	2.3 Street Cleaning	Will the council be negotiating tougher targets for the new contractor particularly in regards to street cleaning?	<p>Anne Lippitt</p> <p>Targets, against which the contractor's performance will be measured, have</p>



			<p>already been agreed, and the extent to which the contractor was willing to make firm contractual commitments of performance was one of the factors evaluated in the selection process.</p> <p>The aspects of the contractors performance which will be measured and reported against include;</p> <ul style="list-style-type: none"> • Recycling Contribution to NI-192 from recyclates collected by Veolia • Recycling Contribution to NI-192 from the HWRC site operated by Veolia • Resident Satisfaction • CO2 emissions • Street Cleaning indicator NI-195 • Reported Missed Collections • Responsiveness, including <ul style="list-style-type: none"> o Number of fly-tips reported per week o Average time to clear reported dog mess o Call Centre response times <p>Generally, the targets reflect year on year continuous improvement. Specifically, relating to street cleanliness, the targets reflect London upper quartile performance against national indicator NI 195.</p> <p>A mechanism to incentivise Veolia to achieve these targets has also been developed and agreed which will allow the Council to make Performance Deductions in the event that agreed targets are not met.</p>
<p>15</p>	<p>2.4 Winter Maintenance</p>	<p>When do the grit bins get refilled? Most of the bins in Harringay ward are now empty!</p>	<p>Anne Lippitt</p> <p>There has been no need to refill grit bins since mid-February and current weather forecasts for the remainder of the winter season continue to be benign, so it is not expected that we will need to refill grit bins. However, we</p>



			are ready and able to do so should the need arise and in good time for any forecast that suggests snow.
16	2.5 New Waste Provider - Veolia	Will the Cabinet Member take the lead of the Chair of the NLWA and write to Veolia to find out why their parent company is continuing to operate these contracts in occupied territories in the Middle East and to pass on your concern that they should not continue to operate these contracts.	<p>Anne Lippitt Awaiting Cllr Bull's advise whether acceptable</p> <p>I have requested and received a statement from Veolia on the current position and future intentions of their parent company relating to their contract in Jerusalem.</p> <p>A full copy of this statement is available, but in summary, it states that Veolia are in the process of completing a sale of their entire shareholding in the City Pass Consortium and the company running the Jerusalem Light Railway in one single transaction to an Israeli transport company, Egged Holdings Ltd. Once this transaction is complete, Veolia will after a hand over period, cease to have any connection with the JLRT.</p> <p>The statement summarises the position by concluding, <i>"An agreement for the sale of the entire shareholdings of Veolia as the Operator of the Jerusalem Light Railway was signed in October 2010 but is still pending certain regulatory and other third party approvals."</i></p>
		Parking Service	
17	3.1 New developments	Will online permit renewals include visitor permits and if not when will the service extend to include these?	<p>Anne Lippitt</p> <p>This project is being delivered in stages – the online residential permit renewals will be delivered by the end of March 2011 and this facility will then be extended to include all other permits which we expect to be complete by July 2011.</p>



18	3.1	<p>Impact assessment on parking charges: What are the results of the impact assessments on town centres? I would like to see local councillors consulted on these results and have a change to comment before this goes back to cabinet on 22 March 2011 please.</p>	<p>Anne Lippitt</p> <p>The outcome of the additional work undertaken to assess the likely impact of charge increases on Town Centres has formed part of the report that was considered by the Cabinet on 22 March 2011. The conclusion taken from the surveys to businesses and visitors included:</p> <ul style="list-style-type: none"> - The biggest concern of motorists is the availability of parking spaces - The majority of people visiting our town centres (by car) are local to that area and visit on a regular basis and are likely to continue to do so. - Car use is more convenient and as such the charge increase is unlikely to deter the majority of motorists using their cars. - While businesses take the view that increased charges will drive customers away to other shopping centres, the reality of feedback from visitors is that charges are not their biggest concern. <p>Unfortunately, due to the tight timescales, it would have been very difficult to include additional consultation on the outcome with Local Councillors prior to the matter being referred back to Cabinet.</p>
19	4 – Sustainable Transport Service	<p><u>Sustainable Transport Service</u></p> <p>Please provide me with more details on the major scheme for Wood Green town centre. Can the cabinet member reassure members and residents that the plan to close off Wood Green High Street to through traffic will not be revisited because of the high level of traffic that would be re-routing through surrounding areas?</p>	<p>Anne Lippitt</p> <p>The possibility of closing Wood Green High Road to traffic was raised in a consultant's report for a bus priority project and included in our draft Local Implementation Plan. Following consultation on the draft LIP which generated many concerns relating to the possible closure the Council has now removed this from the draft LIP submitted to TfL in December 2010. There is therefore no proposal to close the High Road to traffic. We are investigating a range of measures including removing unnecessary street furniture, improvements to</p>



			<p>public realm, better pedestrian facilities including a possible diagonal crossing by Turnpike Lane station, footway enhancement, replacing bus shelters, tree planting and redesign of the area around Turnpike Lane bus station. TfL has allocated £100,000 to develop the major scheme for Wood Green in 2011/12. This will be used to develop designs in more detail, carry out traffic modelling at junctions such as for the additional diagonal at Turnpike Lane and undertake initial consultation on our developing proposals. Our scheme is estimated to cost around £3.9m and is planned to be implemented between 2012 and 2014 subject to TfL approving funding.</p>
		<u>Enforcement Service</u>	
20	5.1 Street Enforcement	How successful have the “Cleansweep” and police led “Action Week” been and how has the success been measured?	<p>Anne Lippitt</p> <p>The recent ‘Clean Sweep’ and ‘Weeks of Action’ initiatives have been successful and have been supported by local residents and businesses.</p> <p>In brief, evaluation was undertaken in each case as follows:</p> <p>1. STROUD GREEN ROAD CLEAN SWEEP - 13-19 NOVEMBER 2010</p> <ul style="list-style-type: none"> • The number of Statutory Notices (40) issued to local businesses. • The number of vehicle inspections (42) carried out. • Keep Britain Tidy monitoring by FinFuture (improvement by 8%) • Anecdotally it is also noticeable from the Officer’s observations that the level of littering and dumping on Stroud Green Road has noticeably reduced since the clean sweep took place’. <p>2. BRUCE GROVE CLEAN SWEEP - 18 OCTOBER – 23 OCTOBER 2010</p> <ul style="list-style-type: none"> • The number of vehicles inspected (18) with 6 Fixed Penalty Notices issued.



			<ul style="list-style-type: none"> • The number of fixed penalty Notices issued for littering (8). • Participation of young volunteers at skip sites. • Skips positioned at 3 sites and filled by local residents <p>3. WEST GREEN CLEAN SWEEP - 7-12 DECEMBER 2010</p> <p>Overall satisfaction with cleanliness in the area went from 56% to 72%. 48% of residents interviewed had noticed the Clean Sweep. These statistics are based on interviews before and after with local residents.</p> <p>4. GREEN LANES WEEK OF ACTION 11-15 OCTOBER 2010 (A further Week of Action was held week beginning 21/3/11, but it is oo soon to have a report as yet)</p> <ul style="list-style-type: none"> • The number of fixed penalty notices issued (17) for littering • Identification of a potential planning breach in the area • Identification of a garage/unauthorised business use in the area • A number of abandoned garages were identified and notices issued to owners • A number of businesses were served with Enforcement Notices under section 34 of the Environmental Protection Act 1990 • Two licensed premises were visited and checked with regard to their Premises Licenses, fire extinguishers, smoking policy and underage alcohol sales <p>If members require more details about the activities and more detailed results of the evaluations, these are available on request.</p>
21	5.6 Pest Control	Which wards account for the most call-outs for pest control/treatment? Does Haringey treat the sewers?	<p>Anne Lippitt</p> <p>The wards of Bruce Grove, Tottenham Green, Seven Sisters, Tottenham Hale</p>



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			<p>and Northumberland Park have the highest levels of recorded treatment and represent 40% of all individual treatments requested in the last year.</p> <p>Haringey does not treat sewers for rats. The responsibility for baiting sewers lies with Thames Water under a London Protocol for dealing with rats. We have a good working relationship with Thames Water, and where a surface infestation is attributed to a defective sewer, sewer baiting by Thames Water is then requested with surface baiting by the Local Authority. Sewer baiting is also requested where surface rat hot spots have been identified</p>
		<u>Questions from Cllr Winskill</u>	
22	Leader's briefing 5 th July 2010	When will the Cranford way recycling site be opened: what was the purchase price and how much will it cost to set up?	<p>Anne Lippitt</p> <p>There is no definitive date as yet for when the Cranford Way Recycling Site will be opened.</p> <p>The purchase price for the site was £682,000.</p> <p>Consultants have been appointed to design the new site and to provide estimates for the cost of development works. This work has not yet been completed so it is not yet possible to provide detailed set up costs.</p>
23	1.0 Single Frontline	How have you consulted with/propose to consult with residents' groups, traders' associations, other agencies and others on these proposals?	<p>Anne Lippitt</p> <p>We are developing the consultation approach as part of the service Equalities Impact Assessment (EqIA)</p>
24	New waste service provider	How will any changes to the service be communicated to residents and councillors?	<p>Anne Lippitt</p> <p>The agreement with Veolia includes an extensive marketing and communications exercise, which is designed to ensure that residents are fully aware of changes as they are introduced. This will include leaflets, press briefings, web site publications and direct door-to-door consultation with</p>



			<p>residents. These activities are designed not only to inform residents of service changes, but also to increase awareness and promotion of additional recycling facilities available.</p>
25	CCTV	<ul style="list-style-type: none"> • How many cameras are in operation in the borough? • How many times has footage been used in crime investigations in the current year? • In the current year to date, how many parking tickets and other traffic penalty notices have been issued as a result of using the cameras? • How much money has been raised in this way? 	<p>Anne Lippitt</p> <p>The Council currently monitors 69 cameras for both community safety and parking enforcement through the Councils CCTV control room. In addition we manage 10 re-locatable cameras which are deployed in various locations across the borough to detect and deter crime, and a number of fixed cameras in Birkbeck House and Broadwater Farm. Additional CCTV cameras are used across the borough by other organisations and we do not have information on total numbers.</p> <p>The CCTV service received 468 requests from the Police for CCTV footage in relation to various incidents over the past twelve months.</p> <p>The parking service has issued 76,828 penalty charge notices by CCTV since April 2010 resulting in £3,547,431 being collected this financial year to date.</p>
		Questions from Cllr Joseph Ejiofor	
26	2.5 New Waste Service Provider – Veolia	<p>What proposals is the Council proposing to use to increase recycling rates to 40% by 2016?</p>	<p>Anne Lippitt</p> <p>The new Environmental Services Contract, for which preferred bidder status has been awarded to Veolia, sets out the recycling targets that it is planned to achieve through the contract. The recycling target set out in the contract for 2016 is 40.1%. The achievement of this target will be through a range of measures that focus on every one of the services to be provided in the new contract, including the following;</p> <ul style="list-style-type: none"> • remodelled kerbside residual and recycling collection services designed to



			<p>provide higher capture and participation rates - higher capture rates will be helped by having wheelie bins for dry recycling, higher participation rates will be encouraged by continuation of weekly collections for dry recyclables and organic waste and a drive to re-invigorate the organic waste collection service;</p> <ul style="list-style-type: none"> • communications and door-knocking on estates and in blocks to improve participation rates for dry recycling collected in bulk waste containers; • comprehensive separation of bulky recyclable items collected through the special waste collection service, from estate bulk stores and from flytips; • in addition to the continuation of the free white goods collection service, the provision of a free collection service for other bulky recyclable and reusable items such as wooden furniture; • routine separation of recyclable items as part of the street sweeping service; • extending the separation of leaf fall from other street cleansing waste to more streets; • extending the range of recyclable materials being collected, for example small WEEE (waste electrical and electronic equipment); • better separation of recyclables at Reuse and Recycling Centres; • comprehensive communication and engagement plan. <p>Veolia has agreed to the achievement of recycling targets as part of the set of Strategic Performance Indicators. This means that a failure to achieve the targets will result in financial penalties on a sliding scale. This will ensure Veolia maintains maximum focus on the provision of high quality recycling collections and separation of recyclables from mixed wastes throughout the contract period.</p>
27	2.5 New Waste Service Provider –	What action will be taken by the new waste service provider to encourage the pubs and clubs within the borough to recycle more of the glass bottles, and aluminium cans that	<p>Anne Lippitt</p> <p>The new partnership with Veolia includes a comprehensive Trade Waste service which will be available to businesses in Haringey. This service will include and promote trade</p>



	Veolia	they throw away as rubbish?	recycling which will be made commercially attractive to businesses throughout the borough.
28	2.3 Street Cleansing	Recently, whilst canvassing in Tottenham, I walked down a road with 20 separate instances of dog mess. Whilst I am happy that we will set a 24 hour target of removing it, what are we doing to prevent irresponsible dog owners from allowing their pests to foul the public footpaths in the first place?	<p>Anne Lippitt</p> <p>Over the past eighteen months Street Enforcement Team has carried out an action plan to promote Responsible Dog Ownership. Within this action plan the following specific actions have been taken.</p> <ul style="list-style-type: none"> • Consultation on Ward level Action Plans was used to highlight problem locations for planned activity. These are published on the Street Enforcement web pages each quarter and updated each month to show action taken. • Approximately 2,500 leaflets have been distributed at problem locations and through operations such as clean sweep and action weeks with the police. This information is supported by an improved web page of advice and information. Specifically we encourage residents to pass to us information that will identify offending dog owners. • Signage has been erected in all identified problem locations advising owners to pick up after their dogs and highlighting a potential fine for offending. • Council officers have patrolled areas which have been identified as dog fouling hotspots and engaged with dog owners to educate and advise on how to be a responsible dog owner. • Approximately two enforcement patrols per week have been undertaken at problem locations, supported by safer Neighbourhood Police Teams.
29	3 - Parking	What plans are there to review the enforcement times of the different CPZs around the borough?	<p>Anne Lippitt</p> <p>There are currently 19 Controlled Parking Zones operating in the borough each with their own operating hours to suit the needs of the communities they serve. Reviews are periodically carried out and this includes asking for views on the operational times of</p>



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			<p>the parking controls. In the current climate and resources available it is not possible to review all zones on a regular basis and resources are therefore targeted to areas that would benefit most from a review.</p> <p>When considering our Parking Programme for the year ahead we will consider the need for reviews based on demand received from the local communities and member representatives. This year we have carried out a review of the Finsbury Park and Finsbury Park A CPZs. In recent years we have reviewed the Wood Green (Inner and Outer), Green Lanes (A and B), Seven Sisters and The Hale CPZs as well as extending the Crouch End, Fortis Green Highgate Station and Bounds Green CPZs and, establishing the Bruce Grove, Woodside and Belmont CPZs . The Belmont CPZ is currently operating under experimental powers and any interested party is invited to make representation on any aspect of the zone including operational hours.</p> <p>Reviews for the Crouch End CPZ will be programmed as part of any approved development for Hornsey Town Hall. Consideration for reviewing the Spurs Matchday CPZ will be subject to agreement of the stadium redevelopment.</p>
30	General LATE QUESTION	How would Haringey's transport strategy improve bus capacity	<p>Anne Lippitt</p> <p>Our draft Local Implementation Plan [Transport Strategy] identified a number challenges and opportunities over the next 20 years. From this 11 objectives were developed including our aspiration to increase sustainable transport capacity. The Council cannot directly increase bus service capacity as TfL is responsible for this role. Therefore, we are seeking to facilitate more capacity in the public transport network by encouraging more walking and cycling and reducing the need to travel, which may relieve some pressure on the most congested bus routes.</p> <p>The transport strategy also identified the need for improvements, particularly in east/west travel in the borough. We lobby for improvements during TfL consultations on bus route contracts and through regular public transport liaison with TfL and</p>



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			transport operators.
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